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May 14, 2007

Dear Pet Owner:

Thank you for taking the time to contact our call center regarding your claim. We are sympathetic to your situation, and offer our apologies for any difficulties that you have experienced related to Menu Foods recall. While we remain committed to resolving your claim quickly, we feel it necessary to advise you of the effects of entering into a settlement with Menu Foods, as well as to inform you of other avenues which are available to pursue your claim. We do not intend to offer you legal advice, but rather to present you with sufficient information so that you may make an informed decision. If you have questions relating to a legal issue, please feel free to contact an attorney.

As you may know, more than fifty class action lawsuits have been filed throughout the United States and in Canada by a number of attorneys who each seek to represent the interests of various classes of pet owners, like yourself, who claim that their cats and/or dogs have been injured or died as the result of eating one of Menu Foods' products. Please see attached Service List for Multi-District Litigation 1850 - In re Pet Food Products Liability Litigation, listing contact information of Plaintiffs' attorneys. We expect Plaintiffs' lawyers will make motions for class certification, and Menu Foods expects to oppose those motions. At this point, no court has ruled on the question of whether class certification is appropriate. Further, other manufacturers, including Nestle Purina, Sunshine Mills, Del Monte, Diamond Pet Food, Royal Canin and SmartPac also have recalled products. Please be sure that this claim relates to pet food manufactured by Menu Foods. For additional information regarding the recalled pet foods, please see http://www.fda.gov/oc/opacom/hottopics/petfood.html.

It remains Menu Foods' desire to address any reasonable expense incurred by pet owners that we can identify as being caused by contamination of Menu Foods' products. Any mutually agreeable settlement of your claim would require you to sign a settlement agreement that would release any and all claims for damages that you may have arising out of the recall and/or related to the injury and/or death of your pet. However, you do have the option of contacting one of the numerous plaintiffs' attorneys who have these class actions, and pursuing your claim in that fashion. If you have any additional questions regarding the full extent of your rights, we suggest that you speak to an attorney.

If you wish at this time to begin the settlement process directly with Menu Foods rather than pursue other available avenues, we ask that you complete, sign and return the enclosed claim form. Subject to any court order, which would prevent Menu Foods from proceeding with the settlement contemplated herein, we will proceed with the settlement process. Please continue to check Menu Foods' website for further developments and updates in this matter. We sincerely hope that we are able to work together to bring this matter to a prompt conclusion.

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CLAIM FORM

Please review the enclosed letter from Menu Foods explaining the effects of settling and other available avenues to proceed with your claim. If you still would like to proceed with settling your claim, please complete this Claim Form and send the following documents and materials to Menu Foods. If you have already completed a Claim Form, you may skip Sections B, C and D.

Please send the following materials:

- Copies of any records relating to the purchase of the affected product, including but not limited to sales receipts, credit card bills and/or other related invoices.
- Copies of any label and/or packaging of the affected product.
- Copies of any records of any veterinarian, clinic and/or other healthcare facility identified in response to this claim form.

Please mail this Claim Form and all requested materials to:

Claims in Canada: Crawford & Company

Menu Foods Recall

Suite 3 - 505, 133 Weber Street North.

Waterloo, ON N2J 3G9

Contact Number: 1-866-647-5215

Claims in the United States: Crawford & Company

P.O. Box 149

Tucker, GA 30085-0149

Contact Number: 1-866-625-1669

If you have previously sent the above mentioned materials to Menu Foods, please do not re-send.

Please preserve all affected product:

Please preserve all opened and/or unopened cans and/or pouches of the affected product. Open cans and/or pouches can be preserved by double-bagging in sealable plastic and storing in the freezer. Please store product in a place and matter such that no person and/or pet will consume and/or use the product as pet food.

This Claim Form and any information submitted with it will be used only for the purpose of administering the Settlement. Please continue to check the website for further developments and updates in this matter. We sincerely hope that we are able to work together to bring this matter to a prompt conclusion.

Intentionally Blank

SECTION A	- PET	OWNER	INFORMA	MOITA

1.	Name of Pet Owner:						
2.	Current Address:						
3.	Telephone Number(s): Home:	w	'ork:				
	Cell:						
4.	E-mail Address:						
5.	Please list what type of pet this claim concerns?						
	Cat Dog	Other	·				

SECTION B - PRODUCT INFORMATION

6. Please circle below the brand of affected product manufactured by Menu Foods that this claim concerns. Please note that other manufacturers, including Nestle Purina, Sunshine Mills, Del Monte, Diamond Pet Food, Royal Canin and SmartPac also have recalled pet food. Please see question 7. below for a list of recalled pet food manufactured by other companies.

Despar Nu Pet
Drs Foster & Smith Nutriplan
Eukanuba Nutro
Fame Nutro Max Gourmet Classics

Feline Classic

Feline Cuisine

Fine Feline Cat

Food Lion

Nutro Natural Choice

Nutro Products

Paws

Performatrin Ultra

Foodtown Pet Pride
Giant Companion Presidents Choice
Giant Eagle Price Chopper
Hannaford Priority Canada
Hill Country Fare Priority US

Publix

lams Roche Brothers
J.E. Mondou Roundy's

Save-A-Lot Special Blend

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Schnucks

Science Diet Feline Savory

Cuts Cans Sophistacat

Special Kitty Canada Special Kitty US Springfield Prize

Sprout

Stuzzy Gold

Stop & Shop Companion

Tops Companion Triumph Wegmans Weis Total Pet

Western Family Canada Western Family US

White Rose Winn Dixie Your Pet Other:

Dog Food Products

Hy-Vee

Americas Choice Laura Lynn Authority Loving Meals Award Master Choice **Best Choice** Meijers Main Choice Big Bet Mighty Dog Pouch Bia Red Mixables Bloom Natural Life Cadillac Nu Pet Companion Nutriplan Compliments Nutro Max

Co-Op Gold Nutro Natural Choice
Demoulas Market Basket Nutro Ultra
Eukanuba Nutro

Eukanuba Nutro
Food Lion Ol'Roy Canada
Giant Companion Ol'Roy US
Great Choice Paws
Hannaford Performatrin Ultra

Health Diet Gourmet Cuisine

Hill Country Fare

Pet Essentials

Pet Pride - Good n Meaty

Presidents Choice

Price Chopper

La Griffe

Priority Canada

Prority US Publix

Roche Brothers

Save-A-Lot Choice Morsels Schnucks

Shep Dog
Springsfield Prize
Sprout

`` ``

Stater Brothers

Stop & Shop Companion

Tops Companion

Triumph Truly

Wegmans Bruiser
Weis Total Pet
Western Family Canada

Western Family US

White Rose
Winn Dixie
Your Pet
Other
Other

Dog Prod	ucts Manufactured by Other Companies:	Cat Products Manufactured by Other companie
Alpo (Nes	atle Purina)	Blue Buffalo (CJ Foods)
Champio	n Breed Large Biscuit (Sunshine Mills)	Hill's Prescription Diet (Hills)
Champio	n Breed Peanut Butter Biscuits (Sunshine Mills)	Natural Balance (Diamond Pet Food)
Dollar Ge	neral (Del Monte)	Pounce (Del Monte)
Gravy Tra	ain (Del Monte)	Royal Canin Veterinary Diet (Royal Canin)
Нарру Та	ils (Del Monte)	
Jerky Tre	ats Beef Flavored Dog Snacks (Del Monte)	Other:
Natural B	alance (Diamond Pet Food)	
Nuture (S	Sunshine Mills)	
Pet Life (Sunshine Mills)	
Perfect P	als Large Biscuits (Sunshine Mills) Royal Canin	
(Royal Ca	anin) nin Veterinary (Royal Canin)	
r	c (SmartPac)	
omaid a	(omaid do)	
Is the affe	cted product manufactured by Menu Foods packag	ged in a can or a pouch?
Ca	an: Pouch:	
Please list	the size of the can or pouch of the affected produ-	ct (in ounces).
Please list	the UPC of each affected can or pouch.	
	the date the affected product was manufactured (the back of the pouch).	The manufacture date can be found on the bottom
Where wa	s the affected product purchased (Please list store	e name and address)?

14.	How many cans and/or po	ouches were purchased?	·				
15.	5. Do you have a copy of the sales receipt for the affected product?						
	Yes	No					
16.	Are you currently in poss	ession of the can(s) and/or pouch(es)?					
	Yes	No					
	If yes, how many can(s) a	and/or pouch(es) do you have in your possession?					
	Can(s)	Pouch(es)	· ·				
	If yes, are the can(s) and	/or pouch(es) opened or unopened?					
	Opened l	Jnopened	·				
17.	Did you return any affecte	ed product to the store?					
	Yes	No					
	If yes, please list the nam	ne of the store and address					
OFOT	ION O HOT INTORNATIO	nař					
	ION C - USE INFORMATIO						
18.	Please list the date(s) tha	at your pet consumed the affected product (month/date/year)	?				
19.		at your pet had consumed this particular product?					
	Yes	No					
		pet been consuming this product (months)?					
20.	How many cans and/or p	ouches did your pet consume?					
SECT	ION D - PET INFORMATIO	<u>N</u>					
21.	Name of pet:						
22.	Breed of pet:						
23.	Pet's date of birth:						
24.	Pet's sex: Male	Female					
25.	Pet's weight (in pounds):						
26.	Are you claiming that you	r pet was injured or will be injured as a result of consuming	the affected product?				
	Yes	No If no, go to Question 29.					

27.	What injuries do you believe your pet has sustained as a result of consuming the affected product (Please check all that apply)?									
		Increas Freque	ig appetite sed thirst nt urination and sion / Decrease			ıme				
		Ulcers	in the mouth							
			ke breath odor							
		Poor ha Death	air coat							
									•	
28.	Has you			een tre	ated by a	veterinar	an or heal	th care	provider subsequent to consu	uming
		Yes		No						
						e of your	pet's vete	inarian,	date(s) of treatment and diag	gnosis.
Vete	rinarian		Address		ephone umber		(s) of tment		Diagnosis	
					•	·				
<u> </u>		<u> </u>		<u> </u>						
29.	Prior to	consum	ning the product,	_	•	any pre-	existing he	alth con	ditions?	-
		Yes		No			٠.			
			pecify the type of at (if applicable), o					iosis, ve	eterinarian by whom diagnosi	s was
Con	dition/Dis	sease	Date(s) of Diagnosis		Veterin	arian	Treatme	ent	Date of Recovery	
-										
							-			
30.	Prior to	consum	ning the product v	vas you	r pet on ar	ny medic	ation(s)?	<u>L_</u>	· · · · · · · · · · · · · · · · · · ·	
		Yes		No						
			st medication(s) a	,						
			Medication(s)						Date(s) of Use	
						_	P	, -	<u> </u>	
									www	

SECTION E - CLAIMS INFORMATION

31.		xpenses you have incurred rel in bills and burial and/or crema	lated to Menu Foods' recall, inclu ation expenses if applicable.	ding the cost of the
32.		bursement from any company	y or through any pet insurance fo	r any of the expenses
	If yes, please list the amoun the reimbursement.	it of reimbursement you have	received and from which compar	ny you have received
DEC	LARATION		·	
	ify under penalty of perjury that nation may subject me to civil a		ve is true and correct and that the	e submission of false
aveni		ng the pending class actions.	ch explains the effects of settling Despite these other avenues, I v	
0:	- !	D	•	